

Raising the Bar in Dialysis Leadership: Rendevor's Clinical & Compliance Team Earns the First CARH Certifications

At Rendevor Dialysis, advancing patient care starts with advancing knowledge.

Three members of Rendevor's **Clinical Quality and Compliance Department**—**Stacy Vice**, **Kim Deaver** and **Whitney West**—are among the inaugural professionals in the country to earn the **Certified Administrator in Renal Healthcare (CARH)** credential.



The credential is administered by the Renal Healthcare Certification Commission (RHCC), an independent body supported by the **Renal Healthcare Association (RHA)**. The certification represents a new national benchmark for administrative expertise in nephrology and dialysis care.

For Rendevor, the milestone reflects a culture that prioritizes continuous improvement and clinical integrity across the dialysis programs it supports nationwide.

Founded on a mission to bring high-quality, on-site dialysis programs to underserved healthcare environments, Rendevor partners with hospitals, post-acute facilities and correctional systems to build scalable dialysis solutions tailored to each clinical setting. That operational complexity requires deep regulatory expertise,



quality oversight and strong administrative leadership; precisely the competencies the CARH credential was designed to validate.

“The CARH is a strategic investment in clinical quality,” said Kim Deaver, a regulatory specialist with Rendevor and longtime nephrology leader. “It builds knowledge around evidence-based practice, quality metrics and regulatory standards that strengthen both patient care and the virtue of an organization.”

Deaver’s connection to the certification runs even deeper. With nearly four decades of experience across dialysis clinical care, education and administration, she has served on national certification committees and helped shape industry standards through exam development and curriculum writing.

Credentialing was championed internally by Stacy Vice, Vice President of Clinical Quality and Compliance and member of the RHA Board of Directors. “Pursuing the CARH certification isn’t just about personal and professional growth, it’s about strengthening the future of the renal industry as a whole. By committing to higher standards of leadership, knowledge and principles, we help elevate the quality of care for every patient we serve.”

For Whitney West, who oversees the company’s clinical compliance, preparing for and passing the exam reinforced the depth of knowledge required to support that mission.

“It strengthened my confidence and confirmed where our knowledge needs to be,” West said, noting that the certification reinforces the expertise needed to develop training programs, guide regulatory interpretation and support policy development across the organization.

While the CARH credential is still new within the industry, members of the inaugural class represent forward-looking leaders committed to elevating administrative excellence in nephrology.

At Rendevor, the achievement underscores a philosophy embedded in the organization’s culture: to grow every day, embrace challenges and continuously advance the standards of dialysis care for the partners and patients it serves. Ultimately, the certification is both personal and organizational.

“It’s gratifying,” Deaver said. “There’s pride in achieving it for yourself, for your organization and for the care we provide to our patients.”